



# Scorecard

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|---|---|
| <b>Business Class Phone System</b>      | An advanced healthcare-focused phone system offering customizable features like virtual receptionist, call routing, and mobile app integration to enhance patient experience and office efficiency. |
| <b>Video Conferencing</b>               | A versatile video conferencing tool suitable for various communication needs including telemedicine and business meetings, accessible without downloading any apps.                                 |
| <b>Web and Machine Faxing</b>           | Combine secure traditional faxing and convenient web app functionality into one efficient solution for healthcare organizations, ensuring HIPAA compliance and ease of use.                         |
| <b>Texting</b>                          | A secure, HIPAA-compliant texting feature that enhances patient experience and office efficiency, facilitating safe communication of sensitive health information.                                  |
| <b>Unlimited Calls, Texts, Faxes</b>    | A comprehensive communication package offering unlimited calls, texts, and faxes, eliminating additional usage charges and improving office workflow and patient engagement.                        |
| <b>Audio Conference</b>                 | A feature that simplifies organizing multi-party audio conferences with easy joining through a phone number and customizable conference parameters.   |
| <b>Call Center Routing</b>              | An advanced call management system ideal for call centers, allowing efficient handling of multiple calls and dynamic agent allocation.  |
| <b>Free Deskphone</b>                   | Deskphones with high-definition audio for clear, efficient communication, enhancing patient conversations and team collaboration.   |
| <b>HIPAA Compliant</b>                  | A platform built with strict security standards to ensure safe and secure communication across all devices, prioritizing patient data confidentiality.  |
| <b>Mobile App Functionality</b>         | A mobile app offering call, message, and fax management on the go, with features like caller ID, voicemail transcription, and document faxing.  |
| <b>OnCall</b>                           | A system that streamlines after-hours communications, directing calls to appropriate providers, ensuring timely patient care, and reducing staff workload.  |
| <b>Outreach</b>                         | An automated communication system for patient engagement through voice, SMS, and email, including appointment reminders and marketing messages.   |
| <b>No Fees and Taxes</b>                | A straightforward pricing structure without hidden fees and taxes, providing transparent billing for communication services.  |
| <b>Business Associate Agreement</b>     | A commitment to serving healthcare providers with top security and compliance, including a detailed agreement outlining responsibilities for data protection.                                       |
| <b>Call Recording</b>                   | A feature to record calls through various devices, stored securely on HIPAA-compliant servers for improved call management and record-keeping.  |
| <b>Privacy Defender Spam Prevention</b> | An enhanced spam protection feature with AI-based detection and a unique challenge system to ensure security for legitimate calls.  |

| Clinic Plan            | Ring Central Advanced | Spruce Communicator | Weave Pro                |
|------------------------|-----------------------|---------------------|--------------------------|
| <b>\$25/user/month</b> | \$35/user/mo          | \$49/user/mo        | Starting at \$30/user/mo |
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**Interested? Let's connect today.**