



Or visit: ringrx.com/partner

# Introducing RingRx

Whether in your office or on the road, RingRx makes connecting with patients easy. Our business-class phone, fax, video, and texting system includes custom configurations, easy voicemail access, and seamless mobile and desk phone integration for improved communication.





#### **Improve Patient Experience**

With our comprehensive suite of services, you can meet and exceed the expectations of today's discerning patients. Improve and streamline communication channels between you and your patients, ensuring a seamless and satisfying experience throughout their healthcare journey. Harness the power of RingRx to provide exceptional care and create lasting patient relationships.



#### **Advanced Phone System Built for Healthcare**

Whether in your office or on the go, RingRx makes connecting with patients easy. We'll help you streamline patient communication using your mobile or enterprise-quality desk phone. And our flexible call routing and easy voicemail access mean your patients can always get in touch.



#### **HIPAA-Compliant Communications System**

Patient confidentiality is RingRx's top priority. Our commitment to HIPAA compliance lets you communicate with patients and staff across all devices safely and securely. We built our platform from the ground up with the strictest security standards, so patient data is never at risk.





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# **Your Favorite Features**

# **Business Class**

RingRx delivers an advanced, healthcare-specific phone system designed to enhance patient experiences and office efficiency with customizable communication solutions for seamless connectivity in and out of the office.

Virtual Receptionist: Automatically route calls through your organization based on operating **Ring Groups:** Group extensions by department so they ring simultaneously, and teams will never miss a call.

**High-Quality Deskphones:** RingRx's deskphones provide crystal clear high-definition audio, minimize disruptions, and give the best workflow options.

## **Reliable Faxing**

Hospitals, labs, and healthcare clinics use RingRx's HIPAA-compliant fax system for secure and convenient web or machine faxing, with comprehensive tracking to minimize filing errors and misplaced documents.

**Machine Faxing:** Send and receive documents using your existing fax machine.

**Web-Based Faxing:** Lets you fax documents to anyone using our convenient web portal or mobile app.

**HIPAA Compliance:** Secure cloud-based platform built with strict security standards for modern healthcare practices.

# **Secure Texting**

RingRx ensures you never miss a text from patients or your team, facilitating easy and secure messaging to speed up patient communications and improve practice workflow on their terms.

**Patient Texting:** Stay connected with patients using their preferred communications channel.

**Unlimited Texting:** Speed up crucial communications by sending secure text messages to patients and your team.

**Secure Team Texting:** Send and receive encrypted texts with co-workers using the Mobile App or RingRx Portal.

#### **Easy Video**

RingRx Video enhances your communication toolkit with one-click, download-free video consultations, offering a user-friendly platform that meets patients' and practitioners' highest privacy and security standards.

**Seamless Video Calls:** Secure, straightforward video consultations directly from the browser without the hassle of downloads or installations. **Comprehensive Conference Control:** Gain full command over video consultations with extensive moderator controls. **Telemedicine Expansion:** Expand your healthcare services to reach more patients in remote areas through convenient and flexible telemedicine options.

#### **After Hours OnCall**

RingRx OnCall optimizes after-hours healthcare communication by directing calls to the appropriate provider with a sophisticated management system, ensuring seamless patient care and increasing office efficiency.

**Intelligent Call Routing:** Screen, route urgent calls to the on-call provider and send non-urgent calls to voicemail boxes or other destinations. **Personalized OnCall Profiles:** On-call providers use the RingRx Portal to select how and when they want to be reached in real-time.

**OnCall Reminders:** Automatic shift reminder notifications help on-call staff remember when their next shift is coming.

#### **Automated Outreach**

RingRx Outreach enhances patient engagement and appointment attendance through automated, preference-based voice, SMS, and email communication, streamlining staff workflows and boosting patient loyalty.

**Appointment Reminders:** Keep your patients on schedule and maximize revenue by sending automated appointment reminders.

**Marketing Messages:** Automatically schedule and send patients newsletters, coupons, practice updates, or service offers via phone, SMS, or email.

**Personalized Outreach Profiles:** Define the best way to reach your patients (phone call, text, or email) and how to manage their responses.





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