Cloudphone Quick Start

The RingRx Cloudphone can help simplify how you work. Here are some tips to help you get the most out of your new phone

- The RingRx cloudphone uses your cell phone's *Data* plan, not the talk plan. So it works best where you have a good data connection: either wifi, or 4G/LTE
- Bad data connections can make calls unreliable. Be cautious of any connection less than 3G
- Before making a call, confirm that you have a solid connection to RingRx: The RingRx logo at the upper left of the keypad will be green.
- If the phone is not performing properly, try closing the app and reopening it (see phone user guide on how to close apps)
- When you make a call from the Cloudphone, your caller ID will appear as your RingRx phone number, not your cell phone number
- You may dial with 7 digits in your area code

Managing Sounds and Alerts

One of the main advantages of the Cloudphone is that it will ring even when the phone goes to "sleep". You may silence the Cloudphone.

IPhone: Settings\Notifications\Softphone

Android:

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3 Ways to Check Voice Mail

1. Tap on the voice mail tab on the lower right screen of your Cloudphone. Simply press the play icon to play a message.

2. Dial *86 from the dial pad. Then enter your PIN.

3. Call your RingRx number. When you hear voicemail greeting, press # then enter your PIN

Follow prompts afterwards to archive/delete/replay messages or to change your greeting

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Voice Mail Basics

Call a caller back through the Cloudphone by tapping on the phone number

Note: You may leave a note attached to a message to remind you of something

Archive: When you are done with a message, just tap "archive"

You may need to refresh the message screen to see new messages.

The RingRx logo on the top left of the keypad will show you a message count if you have any