RINGRx

Based on your quiz results

Cut Costs, Not Care:

A Short Guide for Practices Feeling the Squeeze

(i) Why This Matters

Healthcare operating costs continue to rise (mid-single-digit year over year).

Nearly **7 in 10 small practices** are actively looking to reduce operating expenses; communication systems are a common target.

You answered: Affordability.

That usually means duplicate subscriptions, surprise fees, or leased hardware are quietly increasing your monthly total - the signals your quiz answers flagged.

This guide shows outcomes similar practices have seen after consolidating communications on a single, healthcare-focused platform.

What We Heard

"We're paying too much for features we rarely use."

"We have several vendors, and the monthly bills add up."

"Calls drop, faxes don't arrive, and every fix costs money."

This is cost creep - where small charges and surprise line items add up over time.

Quick Cost Audit (60-90 Seconds)

1 Look at one monthly bill now: what's the total? (write it down)

2 How many separate vendors are on that bill (phone, fax provider, text platform, paging)?

3 Do you pay recurring hardware leases or maintenance fees? (yes/no)

If the answer is more than one vendor or any lease/maintenance fees, you likely have quick wins available.

What Switching Delivers

Consolidating phone, fax, texting, and voicemail onto a single healthcare VoIP platform typically reduces recurring telecom and maintenance spend. Reported ranges from client cases and vendor materials: **up to ~50% vs. legacy landlines and ~30% vs. other VoIP providers** (averages, not guarantees).

What To Look For When Evaluating A Vendor

Make sure any vendor you consider includes all of the following:

- ✓ **Transparent billing** - one monthly invoice with clear line items; taxes and carrier surcharges shown separately.
- ✓ **Core communications included phone, secure texting, and web fax,** without mandatory third-party subscriptions.
- ✓ **Healthcare compliance** - BAA, audit logs, and clear staff workflow guidance.
- ✓ **Migration operations** - provision in parallel and schedule ports for low-traffic hours to minimize patient impact.
- ✓ **Scalability and no hardware lock-in** - add/remove lines without capital refresh cycles.

What To Expect

1 Lower recurring telecom & maintenance spend (typical reductions of 25-50% on legacy lines).

2 Fewer vendor invoices and subscriptions to reconcile each month.

3 Reduced capital expense from hardware refresh cycles.

4 Faster onboarding for new staff with unified workflows.

> "Switching to RingRx gave us better service and transparent pricing that we could trust."

TRAUMA SPECIALISTS OF MARYLAND, LLC

Practice Manager, Trauma Specialists of Maryland

What RingRx Gives You: No Surprises, No Extra Vendors

Phone, secure texting, and web-fax included - one vendor, one invoice.

Voicemail transcription and shared voicemail - read summaries, forward or assign messages without calling back.

Mobile and desktop softphone apps - staff can use secure apps on the go.

EMR / practice-management integrations - reduce double-entry and speed patient callbacks.

Security and compliance built in - BAA, audit logs, AES-256/TLS protections.

Transparent per-user pricing - predictable monthly budgets.

How Easy Is Switching?

Step 1. Try First

Free 14-day trial or a short operational walkthrough - **test features on your schedule.** No bill uploads required.

Step 2. Provision in parallel

Run RingRx alongside your current system so **calls keep flowing while we test.**

Step 3. Port numbers on a scheduled window

Phones remain live during staged cutover; **ports are scheduled for low-traffic hours.**

Step 4. Training and go-live

Basic staff training and role setup. Many practices are **entirely using the system within days;** a typical ramp completes in 1-2 weeks depending on scope.

Minimal info required to get started: current provider name, number of lines, and preferred go-live week.
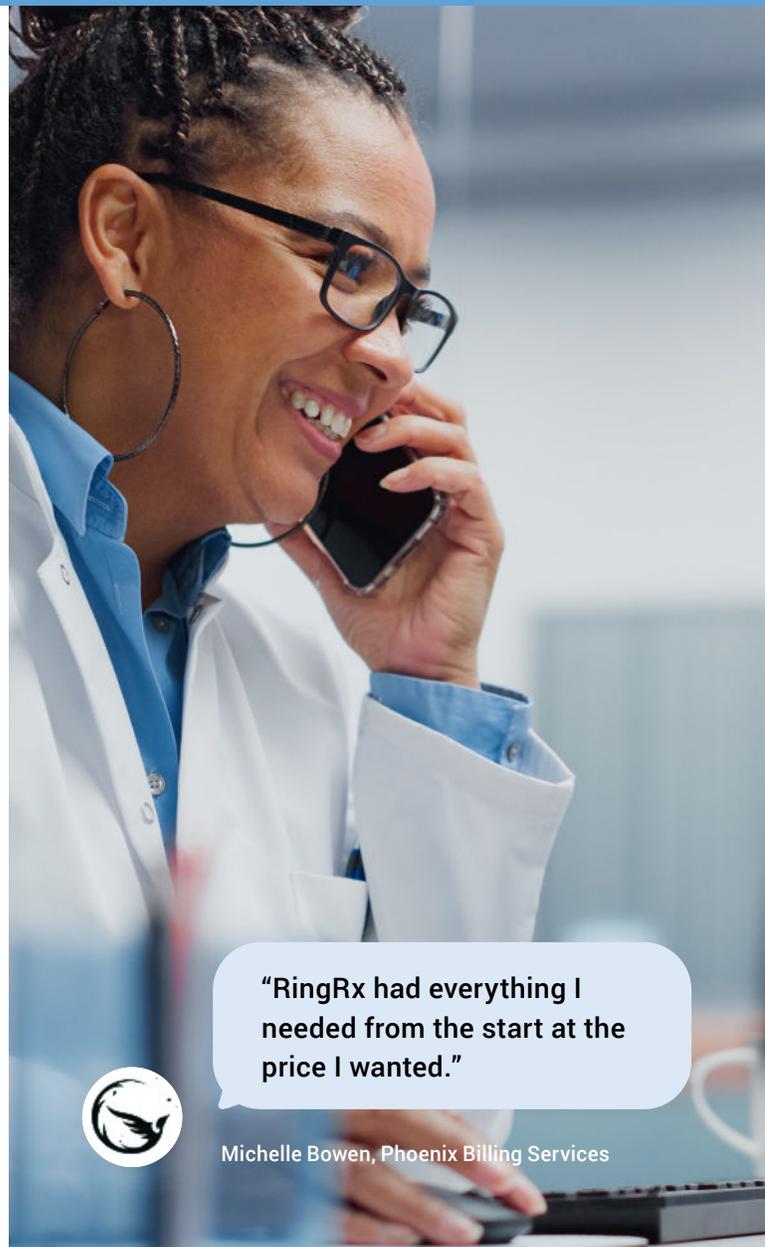
"RingRx had everything I needed from the start at the price I wanted."

Michelle Bowen, Phoenix Billing Services

⦿RINGRx

SCAN FOR YOUR
FREE TRIAL

Stop Cost Creep - Switch Without Disruption

⊘ <u>**Start a 14-day free trial**</u> **- No card, see how RingRx saves you money.**
    Try core workflows with your staff on your schedule. No bills, no invoices, no commitment.

⊘ **Or <u>book a focused walkthrough.</u>**
    Get answers to migration questions, and learn the steps to switch with no invoices required.